

RUN ALASKA TRAILS BOOKING AND CANCELLATION POLICIES

A trip to Alaska is no casual endeavor. Our booking policy offers as much flexibility and security as possible for us all. Read on to learn more about booking your running and adventure trip to the Last Frontier.

Pricing:

Prices for various trips are quoted on our website and payable in USD.

Price includes all lodging, ground transportation, meals (unless stated otherwise on a particular trip's booking page), guided trail running or hiking, and side excursions. Guests are responsible for all other purchases, including (but not limited to) flights to and from Alaska, souvenirs, and adult beverages.

Reservations:

To register for a trip, please click the corresponding "Let's Go!" button and follow the prompts to secure your space on that date.

A \$700 **non-refundable** deposit is required to reserve your spot. The balance of your trip cost will be divided into 3 equal payments spread over time from your registration until April 1st (when all payment is due). You will be invoiced after registration and a deposit is received, with a payment schedule of November 1, February 1, and April 1.

Our cancellation schedule reflects the challenging nature of securing limited lodging in remote places in advance of your arrival on your behalf. Cancellation schedule is as follows:

- > 91-120 days before departure: 25% of trip cost forfeited
- > 61-90 days before departure: 50% of trip cost forfeited
- > 31-60 days before departure: 75% of trip cost forfeited
- > 0-30 days before departure: 100% of trip cost forfeited

Cancellation Policies

Cancellation by a Guest:

Your cancellation must be received in writing by mail or email, confirmed by a phone call, and is subject to the cancellation fees listed above.

Cancellations or Changes by Run Alaska Trails

If we are forced to significantly alter or cancel your trip due to Force Majeure (unforeseeable circumstances beyond our control that prevent fulfillment of a contract), we will advise you as soon as possible. Examples include a change in pandemic regulations or civil unrest or wildfire. In this situation, you can choose from one of the following options:

1. Accept our offer of a comparable replacement trip, subject to availability, or
2. Receive a full refund, minus any expenses that Run Alaska Trails has incurred on your behalf. These expenses may relate to lodging deposits or purchase of food or supplies in anticipation of our hosting you.

Unused Portions of a Trip

No refunds will be issued for any unused portion of a trip once the trip begins, including but not limited to if you leave a trip for any reason, miss the trip's departure date or an activity, or have to be removed, quarantined, or evacuated from a trip. Guests are welcome to take a day of rest during our trip (other than any rest time included), skip any meals included with our trip and/or forgo any services or items included in our trip package. However, no refunds or proration will be issued on any services or items declined by trip participants.

Trips begin upon client pick-up at specified locations. Run Alaska Trails is not responsible for delays in clients' arrival to Alaska. Late arrivals due to weather, flight schedules, and other events beyond our control are the responsibility of our guests. Run Alaska Trails will make every effort to have late guests join the group and the trip already in progress, however: no refund or proration of trip fees, nor assumption of cost for transportation, will be issued for guests not starting the trip as booked on their designated departure date.

There are no exceptions to this cancellation and refund policy, including for reasons related to weather, civil strife, personal, family, or medical emergencies or any other circumstances. For this reason, we highly recommend that you protect your experience by purchasing travel insurance.

TRAVEL AND EMERGENCY INSURANCE

For Your Booking:

We highly recommend travel insurance to cover your trip to and from Alaska. Most travel insurance plans cover medical emergencies, trip cancellation, trip interruption, delays, medical evacuation, and lost, damaged, or stolen luggage. Contact an agent with a reliable insurance company to discuss various options, making sure the plan you choose will cover the three big

things you worry about while traveling: you, your experiences, and your stuff. With your runcation being non-refundable in certain instances and after a certain point, we strongly encourage you to include the full cost of your trip in your policy.

In the Event of an Emergency:

The Last Frontier as backdrop to your runcation offers a spectacular setting in which to “run wild”, but the wilderness factor does add a level of risk to all activities embarked upon, including regular travel to and from. In the unlikely event of an accident, rescue services in Alaska are generally excellent and widely available. We recommend living like a local while here and purchasing a membership to [LifeMed Alaska](#). LifeMed Alaska provides 24/7 critical care air ambulance service throughout the state with full-scope transports using an advanced fleet of Learjets, turboprops, and helicopters. The agency also provides on-demand ground ambulance service to ensure continuity to each patient in their care. The annual fee is \$49 per person and is worth the peace of mind.